

Brownes Milk Supply Agreement Complaint & Dispute handling register

Period 1 May 2023 - 30 April 2024

Date	Nature of dispute	Parties	Key items	Time taken to resolve	Mediation Conducted (Y/N)	Arbitration conducted (Y/N)	Current / ongoing / resolved	Outcome
Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil

Brownes Responsibilities

56 Report on disputes

- (1) For the purposes of this section:
 - (a) the first reporting period is the period beginning on 1 January 2020 and ending on 30 April 2020; and
 - (b) a later reporting period is a period of 12 months beginning on 1 May in a year.
- (2) A processor who is a party to a milk supply agreement must prepare a report for the first reporting period, and each later reporting period, stating the following:
 - (a) the number of disputes arising under or in connection with the agreement that were the subject of a mediation that commenced or ended in the reporting period;
 - (b) information about the nature of the disputes referred to in paragraph (a);
 - (c) the number of mediations conducted in the reporting period to resolve the disputes referred to in paragraph (a) and the average time taken to resolve the disputes;
 - (d) information about the outcome of the disputes referred to in paragraph (a);
 - (e) the number of disputes arising under or in connection with the agreement that were the subject of an arbitration that commenced or ended in the reporting period;
 - (f) information about the nature of the disputes referred to in paragraph (e);
 - (g) the number of arbitrations conducted in the reporting period to resolve the disputes referred to in paragraph (e) and the average time taken to resolve the disputes;
 - (h) information about the outcome of the disputes referred to in paragraph (e).